

## Varför kan jag inte ladda upp ett schema?

Ester Andersson - 2024-07-24 - Felsökning

Om du försöker ladda upp en lista och får ett rött felmeddelande som säger "Hoppsan! Kontrollera fälten nedan och försök igen", det finns ett fel i din Excel-fil. Om du tittar i punktlistan nedan kan du se var i dokumentet felet ligger. I exemplet har jag lagt till ett ogiltigt värde i cellen F3. Ändra helt enkelt värdet och försök ladda upp listan igen. Om du inte kan upptäcka felet i din lista, kontakta [support@learnifier.com](mailto:support@learnifier.com).

The screenshot displays the Learnifier Academy interface. At the top, there is a navigation bar with the Learnifier Academy logo and various menu items: Dashboard, Projects, Users, Library, Reports, Automations, and Settings. A user profile for Ester is visible in the top right corner. Below the navigation bar, the main content area shows the course details for "Welcome to the team - Preboarding". The course title is "Welcome to the team" (admin view) and "Welcome to the team - Preboarding" (learner view). It was created by Ester Andersson on Thursday, April 7, 2022, and updated by Diana Plantin on Thursday, January 25, 2024. Action buttons include "Edit course", "View course (Read only)", "Preview", "Delete", "Toggle demo flag", and "Copy".

Below the course details, there are tabs for "Individual", "Group", and "Upload". The "Upload" tab is active, and a red error message is displayed: "Oops! Check the fields below and try again". The error message states: "Invalid profile value in cell F3: Partnership".

Under the error message, there is a section titled "Upload participant list" with a link to "Download the template". Below this, there is a section titled "The uploaded file" with a button labeled "Upload participant list".

At the bottom of the interface, there is a search bar for participants and a dropdown menu for "Select members in group". Below these are several action buttons: "Send Email...", "Send Text...", "Change Expiration", "Activate", "Add to group", "Move", "Re-enroll", and "Remove".