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Custom & Scheduled Reports

Gabriella Eriksson - 2025-03-12 - Administration

With **Custom & Scheduled Reports**, you can create tailored reports to fit your needs, whether for your entire client portal or a specific project. By filtering and automating reports, you quickly and easily gain insights that help you make informed decisions.

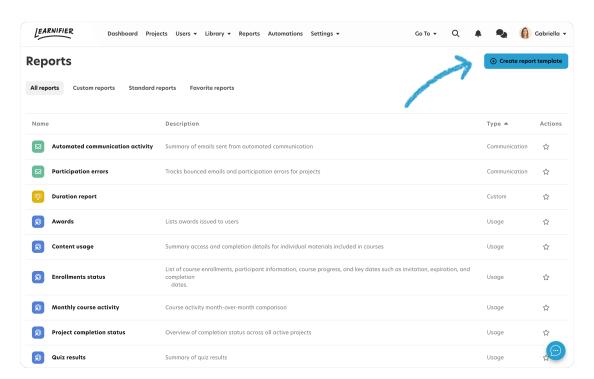
Available from: Enterprise and as an add-on on the Professional plan

Getting Started

Accessing Custom Reports

You can access Custom Reports in two ways:

- 1. Click "Reports" in the top menu.
- 2. Click "Reports" within a specific project.
- 3. On the next page, select "Create report template" in the upper right corner.

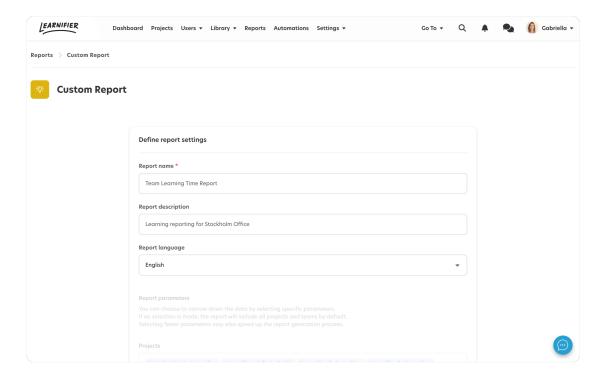


Customizing Your Report

Basic Settings

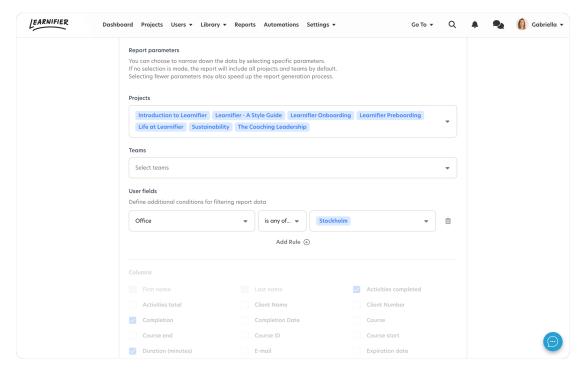
• Report Name: Assign an internal name to your report.

- Description: Provide a brief summary of what the report is about.
- Language: Select the language for the report.



Data Selection

- \bullet $\mbox{\bf Projects:}$ Select specific projects to include or let the report cover all projects.
- Teams: Filter by teams within Teamview.
- User Fields: Use custom fields to create filtering rules.
 - Example: Filter a report for the IT department:
 Department (Custom Field) → Is any of... → IT

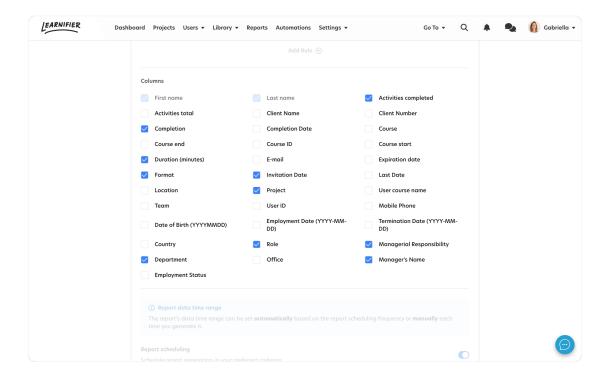


Columns & Filters

- Choose which data fields to include, such as completion date, project, email.
- Default fields like **first name and last name** are always included.
- Select multiple columns for more detailed reports.

Examples:

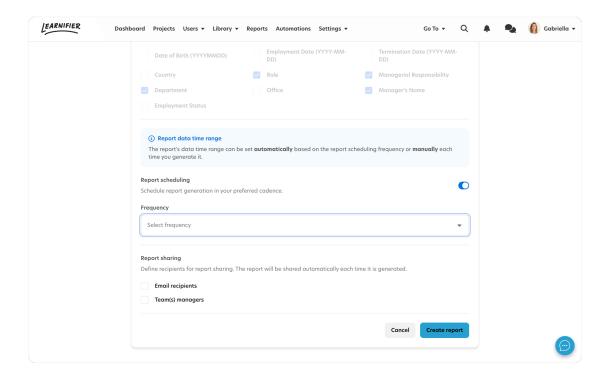
- \circ View which teams have completed a course: **Project + Completion + Completion Date**
- o Track when participants started and completed a course: Course Start + Completion Date



Scheduling & Automation

Do you want reports to be sent automatically? Enable Report Scheduling and select:

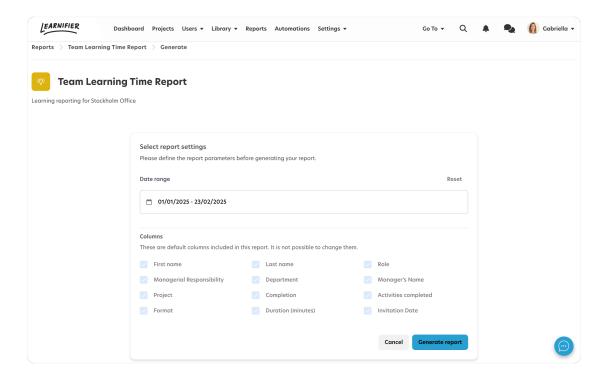
- Frequency: Daily, weekly, monthly, or yearly.
- Recipients:
 - $\circ \ \ Specific \ email \ addresses.$
 - o Team Managers in Teamview.



Generating & Managing Reports

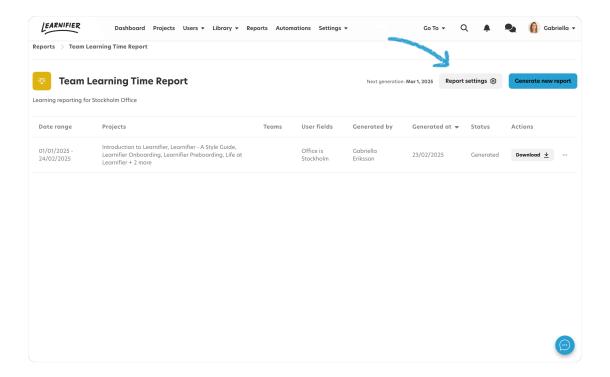
Creating a Report

- 1. Once settings are saved, click "Generate New Report".
- $2. \;\; Select a date range if you want to filter data.$
- 3. Click "Generate Report" to finalize.



Editing an Existing Report

- 1. Go to **Reports**.
- 2. Select the report you want to update.
- 3. Click "Report Settings" in the upper right corner and make your changes.



FAQs & Tips

Can I modify a report after it has been generated?

Yes! You can adjust the settings and create a new version of the report.

How can I ensure the report includes the correct data?

 $Double\text{-}check\ your\ selection\ of\ projects,\ teams,\ and\ custom\ fields\ before\ generating\ the\ report.$

Is there a limit to the number of reports I can create?

No, you can create as many report templates as needed!

Summary & Next Steps

With **Custom & Scheduled Reports**, you can easily create, filter, and schedule reports to gain insights into your projects and users. Try creating your first report today and customize it to fit your needs!