

Varför kan jag inte ladda upp ett schema?

Ester Andersson - 2024-07-24 - Felsökning

Om du försöker ladda upp en lista och får ett rött felmeddelande som säger "Hoppsan! Kontrollera fälten nedan och försök igen", det finns ett fel i din Excel-fil. Om du tittar i punktlistan nedan kan du se var i dokumentet felet ligger. I exemplet har jag lagt till ett ogiltigt värde i cellen F3. Ändra helt enkelt värdet och försök ladda upp listan igen. Om du inte kan upptäcka felet i din lista, kontakta support@learnifier.com.

The screenshot shows the Learnifier Academy interface. At the top, there is a navigation bar with the Learnifier Academy logo and various menu items: Dashboard, Projects, Users, Library, Reports, Automations, Settings, Go To, search, notifications, and user profile (Ester). Below the navigation bar, there are tabs for OVERVIEW, PARTICIPANTS, COURSE PAGE, EVENTS, ASSIGNMENTS, DETAILS, COMMUNICATIONS, REPORTS, and SETTINGS. The main content area displays course information for "Welcome to the team" (Project Title) and "Welcome to the team - Preboarding" (Course Title). It shows the course was created by Ester Andersson on April 7, 2022, and updated by Diana Plantin on January 25, 2024. There are buttons for "Edit course", "View course (Read only)", "Preview", "Delete", "Toggle demo flag", and "Copy".

Below the course information, there are tabs for "Individual", "Group", and "Upload". The "Upload" tab is active, and a red error message is displayed: "Oops! Check the fields below and try again" with a sub-message: "Invalid profile value in cell F3: Partnership".

Under the error message, there is a section titled "Upload participant list" with a link to "Download the template". Below this, there is a section titled "The uploaded file" with a button labeled "Upload participant list".

At the bottom of the interface, there is a search bar for participants and a dropdown menu for "Select members in group". Below these are several action buttons: "Send Email...", "Send Text...", "Change Expiration", "Activate", "Add to group", "Move", "Re-enroll", and "Remove".