

## Hvorfor kan jeg ikke laste opp en liste?

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Hvis du prøver å laste opp en liste og får en rød feilmelding som sier "Oops! Sjekk feltene nedenfor og prøv igjen", det er en feil i Excel-filen din. Hvis du ser i punktlisten nedenfor, kan du se hvor i dokumentet feilen ligger. I eksemplet har jeg lagt til en ugyldig verdi i cellen F3. Bare endre verdien og prøv å laste opp listen på nytt. Hvis du ikke kan finne feilen i listen din, vennligst kontakt [support@learnifier.com](mailto:support@learnifier.com).

The screenshot shows the Learnifier Academy interface. At the top, there is a navigation bar with the Learnifier Academy logo and various menu items: Dashboard, Projects, Users, Library, Reports, Automations, Settings, Go To, search, notifications, and user profile (Ester). Below the navigation bar, there are tabs for OVERVIEW, PARTICIPANTS, COURSE PAGE, EVENTS, ASSIGNMENTS, DETAILS, COMMUNICATIONS, REPORTS, and SETTINGS. The main content area displays course information for "Welcome to the team" (Project Title) and "Welcome to the team - Preboarding" (Course Title). Below this, there are buttons for "Edit course", "View course (Read only)", "Preview", "Delete", "Toggle demo flag", and "Copy".

Underneath, there are tabs for "Individual", "Group", and "Upload". A red error message box is displayed, stating: "Oops! Check the fields below and try again" with a sub-message: "Invalid profile value in cell F3: Partnership".

Below the error message, there is a section titled "Upload participant list" with a link to "Download the template". It instructs users to click "Upload Roster" and select a file. A button labeled "Upload participant list" is visible.

At the bottom, there is a search bar for participants and a dropdown menu for "Select members in group". Below these are several action buttons: "Send Email...", "Send Text...", "Change Expiration", "Activate", "Add to group", "Move", "Re-enroll", and "Remove".