

Knowledge base > Administration > Custom & Scheduled Reports

# **Custom & Scheduled Reports**

Gabriella Eriksson - 2025-03-12 - Administration

With **Custom & Scheduled Reports**, you can create tailored reports to fit your needs, whether for your entire client portal or a specific project. By filtering and automating reports, you quickly and easily gain insights that help you make informed decisions.

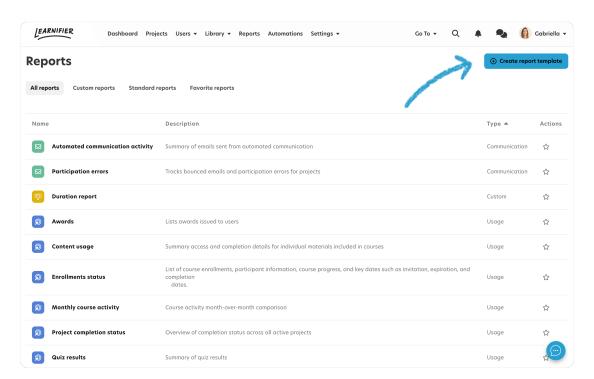
Available from: Enterprise and as an add-on on the Professional plan

### **Getting Started**

### **Accessing Custom Reports**

You can access Custom Reports in two ways:

- 1. Click "Reports" in the top menu.
- 2. Click "Reports" within a specific project.
- 3. On the next page, select "Create report template" in the upper right corner.

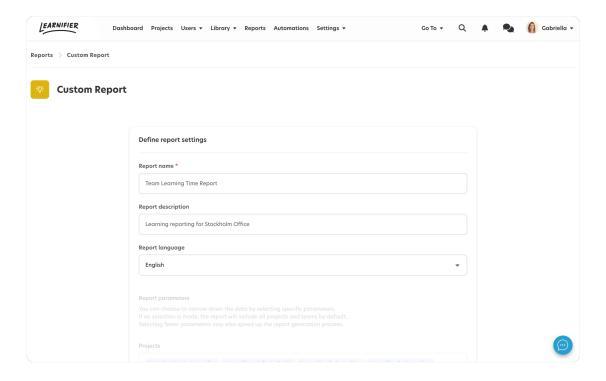


### **Customizing Your Report**

### **Basic Settings**

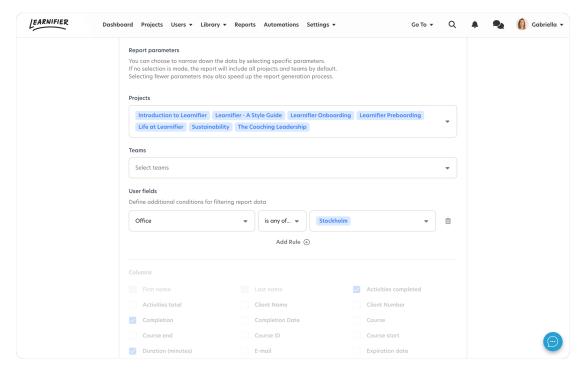
• Report Name: Assign an internal name to your report.

- Description: Provide a brief summary of what the report is about.
- Language: Select the language for the report.



#### **Data Selection**

- $\bullet$   $\mbox{\bf Projects:}$  Select specific projects to include or let the report cover all projects.
- Teams: Filter by teams within Teamview.
- User Fields: Use custom fields to create filtering rules.
  - Example: Filter a report for the IT department:
    Department (Custom Field) → Is any of... → IT

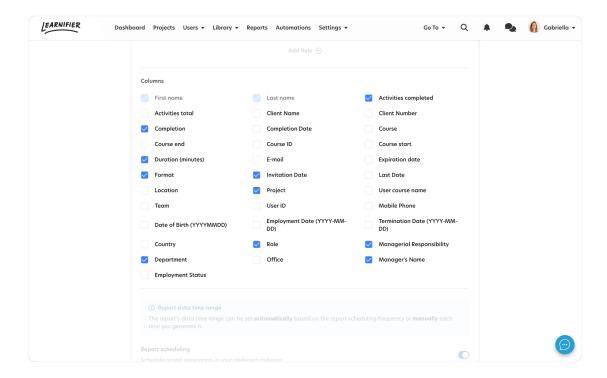


#### **Columns & Filters**

- Choose which data fields to include, such as completion date, project, email.
- Default fields like **first name and last name** are always included.
- Select multiple columns for more detailed reports.

### **Examples:**

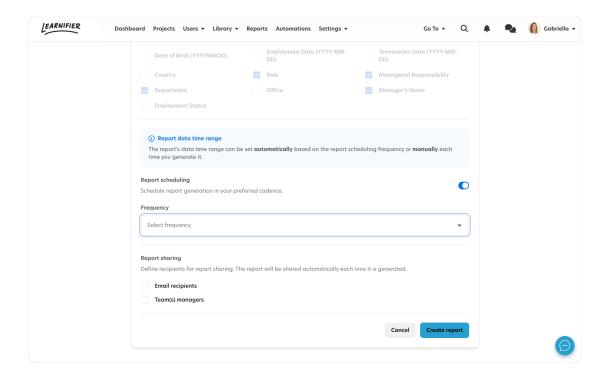
- $\circ$  View which teams have completed a course: **Project + Completion + Completion Date**
- o Track when participants started and completed a course: Course Start + Completion Date



# **Scheduling & Automation**

Do you want reports to be sent automatically? Enable Report Scheduling and select:

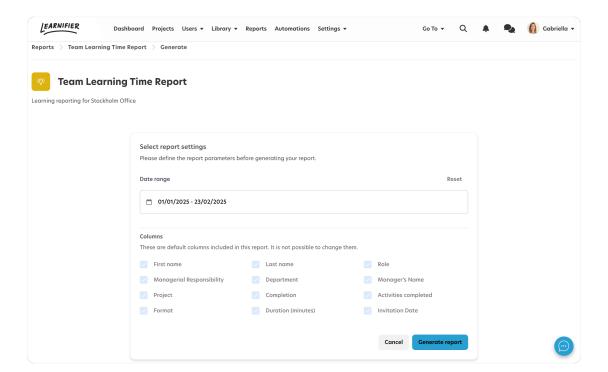
- Frequency: Daily, weekly, monthly, or yearly.
- Recipients:
  - $\circ \ \ Specific \ email \ addresses.$
  - o Team Managers in Teamview.



## **Generating & Managing Reports**

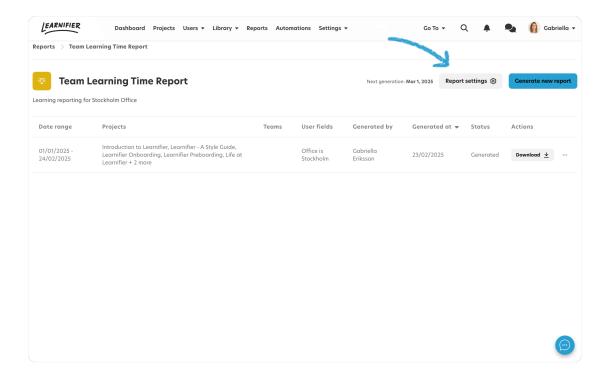
### **Creating a Report**

- 1. Once settings are saved, click "Generate New Report".
- $2. \;\; Select a date range if you want to filter data.$
- 3. Click "Generate Report" to finalize.



### **Editing an Existing Report**

- 1. Go to **Reports**.
- 2. Select the report you want to update.
- 3. Click "Report Settings" in the upper right corner and make your changes.



### **FAQs & Tips**

### Can I modify a report after it has been generated?

Yes! You can adjust the settings and create a new version of the report.

#### How can I ensure the report includes the correct data?

 $Double\text{-}check\ your\ selection\ of\ projects,\ teams,\ and\ custom\ fields\ before\ generating\ the\ report.$ 

### Is there a limit to the number of reports I can create?

No, you can create as many report templates as needed!

## **Summary & Next Steps**

With **Custom & Scheduled Reports**, you can easily create, filter, and schedule reports to gain insights into your projects and users. Try creating your first report today and customize it to fit your needs!